




# Joint Conference Programme of IFIP EGOV 2010 and IFIP ePart 2010

August 29 – September 2, 2010

 Institut de hautes études en administration publique  
Lausanne, Switzerland

## Location:

New IDHEAP building located on the campus of the University of Lausanne  
Rue de la Mouline 28, 1022 Chavannes-près-Renens (Lausanne)



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The conferences are supported by the City of Lausanne and the Canton of Vaud.

# Joint IFIP EGOV and ePart 2010 Conference Programme Overview



## Sunday, 29<sup>th</sup> August 2010

09.00-18.00 | PhD Colloquium EGOV and ePart (Room 005)

## Monday, 30<sup>th</sup> August 2010

	<i>Track A – EGOV: Room 001.1</i>	<i>Track B – EGOV: Room 005</i>
09.00-10.30	Workshop 1	
10.30-11.00	<i>Coffee Break</i>	
11.00-13.00	Workshop 1 cont'd	
13.00-14.00	<i>Lunch Break</i>	
14.00-16.00	Workshop 2	Workshop 3
16.00-16.30	<i>Coffee Break</i>	
16.30-18.00	Workshop 2 cont'd	Workshop 3 cont'd
18.15-19.30	IFIP WG 8.5 business meeting (open to anybody interested) – Room 001.1	
19.30	Welcome cocktail sponsored by Canton of Vaud	

## Tuesday, 31<sup>st</sup> August 2010

	<i>Plenary: Aula 001</i>			
09.00-10.30	Opening EGOV Keynote 1 EGOV			
10.30-11.00	<i>Coffee Break</i>			
	<i>Track A – EGOV: Room 003</i>	<i>Track B – EGOV: Room 004</i>	<i>Track C – EGOV: Room 005</i>	<i>Track D – ePart: Room 001.1</i>
11.00-13.00	Session 1A: Foundations	Session 1B: Infrastructure	Session 1C: Citizen Perspective	
13.00-14.00	<i>Lunch Break</i>			
14.00-15.30	Session 2A: Foundations	Session 2B: Infrastructure	Session 2C: Evaluation	Workshop 1
15.30-16.00	<i>Coffee Break</i>			
16.00-18.00	Session 3A: Business Process Modelling	Session 3B: Infrastructure	Session 3C: Evaluation	Workshop 2
18.15-19.30	Roundtable with Core Journal Editors-in-chief – Room 001.1			



## Wednesday, 1<sup>st</sup> September 2010

<i>Plenary: Aula 001</i>					
09.00-10.30	Opening ePart Keynote 1 ePart				
10.30-11.00	<i>Coffee Break</i>				
	<i>Track A – EGOV: Room 001.1</i>	<i>Track B – EGOV: Room 004</i>	<i>Track C – EGOV: Room 005</i>	<i>Track D – ePart: Room 001.2</i>	<i>Track E – ePart: Room 003</i>
11.00-13.00	Session 4A: Social Divide	Session 4B: Transformation	Panel 1	Session 1	
13.00-14.00	<i>Lunch Break</i>				
14.00-15.30	Session 5A: Evaluation	Session 5B: Transformation	Panel 2	Session 2A	Session 2B
15.30-16.00	<i>Coffee Break</i>				
	<i>Plenary: Room 001.1</i>			<i>Track D – ePart: Room 001.2</i>	<i>Track E – ePart: Room 003</i>
16.00-17.00	Keynote 2 EGOV			Session 3A	Session 3B
17.30	Visit of Olympic Museum Social Dinner in Olympic Museum with Paper Awards Ceremony and Announcement of EGOV 2011 conference in Delft (NL)				

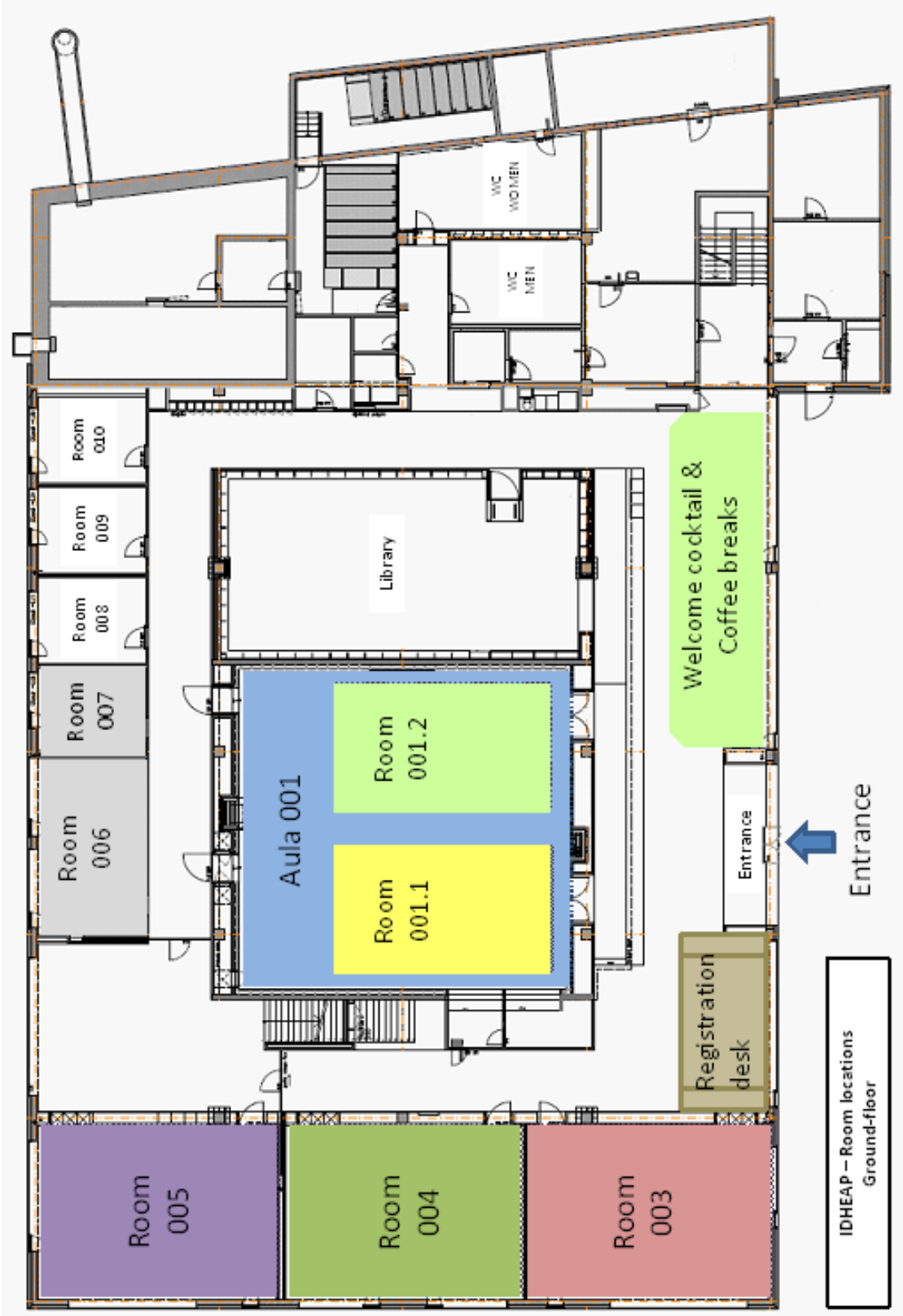
## Thursday, 2<sup>nd</sup> September 2010

	<i>Track A – EGOV: Room 001.1</i>	<i>Track B – EGOV: Room 004</i>	<i>Plenary: Room 001.2</i>	
09.00-10.30	Session 6A: Adoption and Diffusion	Panel 3	Keynote 2 ePart	
10.30-11.00	<i>Coffee Break</i>			
	<i>Track A – EGOV: Room 001.1</i>	<i>Track B – EGOV: Room 004</i>	<i>Track D – ePart: Room 001.2</i>	<i>Track - E ePart: Room 003</i>
11.00-13.00	Session 7A: Adoption and Diffusion	Session 7B: Disaster Management	Session 4A	Session 4B
13.00-14.00	<i>Lunch Break</i>			
14.00-15.30	Session 8A: Adoption and Diffusion	Session 8B: Transformation	Session 5A	Session 5B
15.30-16.00	<i>Coffee Break</i>			
16.00-18.00		Session 9B: Transformation	Session 6A	

# Overview Lecture Halls



Coloured rooms are being used to accommodate the IFIP EGOV and ePart sessions. Room 007 is used as conference back-office.



## Conference Programme

### IFIP EGOV 2010

[www.egov-conference.org/egov-2010/](http://www.egov-conference.org/egov-2010/)

#### Monday, 30<sup>th</sup> August 2010 – WORKSHOP SESSIONS of EGOV

- 09.00-10.30 **Workshop 1:** ICT for Governance and Policy Modelling: The Crossroad Research Landscape  
*Yannis Charalabidis, National Technical University of Athens, Greece*  
*Gianluca Misuraca, Institute for Prospective Technological Studies, JRC - European Commission*  
*Maria A. Wimmer, University of Koblenz-Landau, Germany*
- 10.30-11.00 *Coffee Break*
- 11.00-13.00 **Workshop 1** cont'd
- 13.00-14.00 *Lunch Break*
- 14.00-16.00 **Workshop 2:** Information, Technology, and Governance: A Global Grand Challenges Research Workshop  
*Theresa Pardo, Meghan Cook, Anthony Cresswell; Center for Technology in Government, USA*  
*Hans J. Scholl; University of Washington, USA*  
*Jing Zhang; Clark University, USA*
- 14.00-16.00 **Workshop 3:** Virtual Company Dossier: Facilitating the Pan-European Pre-awarding Phase of E-Procurement  
*Maria A. Wimmer; University of Koblenz-Landau, Germany*  
*Silke Weiß, Josef Makolm; Federal Ministry of Finance, Austria*
- 16:00-16:30 *Coffee Break*
- 16:30-18:00 **Workshop 2** cont'd
- 16:30-18:00 **Workshop 3** cont'd
- 18:15-19:30 IFIP WG 8.5 business meeting (open to anybody interested)
- 19:30 *Welcome cocktail sponsored by Canton of Vaud*

**Tuesday, 31<sup>st</sup> August 2010**

09:00-10:30 **Opening EGOV 2010 by conference co-chairs (30 min):**

*Session chair: Jochen Scholl, University of Washington, USA*

*Welcome by the host: Jean-Loup Chappelet, IDHEAP, Switzerland*

*Welcome by EGOV co-chair: Maria A. Wimmer, University of Koblenz-Landau, Germany*

*Facts and Figures of EGOV: Marijn Janssen, TU Delft, The Netherlands*

**Keynote 1 (60 min):** Focus on Citizens - Open and Inclusive Policy-Making  
*Katju Holkeri, Head of Unit for Governance Policy, Finnish Ministry of Finance and Chair of the Public Governance Committee of the OECD*

10.30-11.00 **Coffee Break**

11.00-13:00 **Session 1A: Foundations**

*Session Chair: Maria A. Wimmer, University of Koblenz-Landau, Germany*

**Towards an Understanding of E-Government Induced Change: Drawing on Organization and Structuration Theories**

*Anne Fleur van Veenstra, Marijn Janssen, Delft University of Technology, The Netherlands*

**Ten Years of E-Government: The End of History and a New Beginning**

*Åke Grönlund, Örebro University, Sweden*

**Siblings of a Different Kind: Comparing E-Government and E-Commerce**

*Hans J. Scholl, Karine Barzilai-Nahon, University of Washington, USA*

**Inter-organizational Systems and Interaction in Public vs Private Sector – Comparing two Cases**

*Ulf Melin, Linköping University, Sweden*

*Karin Axelsson, Linköping University and Örebro University, Sweden*

11.00-13:00 **Session 1B: Infrastructure**

*Session Chair: Jean-Loup Chappelet, IDHEAP, Switzerland*

**How to Develop an Open and Flexible Infrastructure for the Public Sector?**

*Arild Jansen, University of Oslo, Norway*

*Erik Hornnes, Øivind Langeland, Agency for Public Management and eGovernment (Difi), Norway*

**Interoperability in Public Sector: How Use of a Lightweight Approach Can Reduce the Gap Between Plans and Reality**

*Svein Ølnes, Western Norway Research Institute, Norway*

**Enabling Interoperability of Government Data Catalogues**

*Fadi Maali, Richard Cyganiak, Vassilios Peristeras, NUI Galway, Ireland*

**Application of free and open source software frameworks in a public agency**

*Patrik Hitzelberger, Heiko Polgart, Paulo Da Silva Carvalho, Fernand Feltz, CRP Gabriel Lippmann, Luxembourg*



11.00-13:00 **Session 1C:** Citizen Perspective

Session chair: Herbert Kubicek, ifib Bremen, Germany

Towards a Roadmap for User Involvement in E-Government Service Development

*Eva Söderström, Jesper Holgersson, University of Skövde, Sweden*

*Fredrik Karlsson, Karin Hedström, MELAB, Swedish Business School at Örebro University, Sweden*

Increasing the efficiency and quality of e-mail communication in e-government using language technology

*Ola Knutsson, Teresa Cerratto Pargman, Hercules Dalianis, Magnus Rosell, Eriks Sneiders, Stockholm University, Sweden*

Participation of Citizens in Modern E-Government: Surveying Applications from Users' Perspective

*Bojan Cestnik, Temida d.o.o., Slovenia*

*Alenka Kern, Helena Modrijan, Stanovanjski sklad Republike Slovenije, Slovenia*

A Framework for Enriched, Controlled On-line Discussion Forums for E-Government Policy-Making

*Adam Wyner, University College London, United Kingdom*

*Tom van Engers, University of Amsterdam, Netherlands*

13.00-14.00 *Lunch Break*

14:00-15:30 **Session 2A:** Foundations

Session chair: Jochen Scholl, University of Washington, USA

Strategies for Open Government: Toward a New Research Agenda

*Sharon Dawes, Natalie Helbig, University at Albany/SUNY, United States*

Defining a Research Areas Taxonomy around ICT for Governance and Policy Modelling

*Fenareti Lampathaki, Spyros Passas, Dimitris Askounis, National Technical University of Athens, Greece*

*Yannis Charalabidis, University of the Aegean, Greece*

*David Osimo, Tech4i2, United Kingdom*

*Melanie Bicking, Maria A. Wimmer, University of Koblenz-Landau, Germany*

Analyzing the Structure of the E-Government Research Community

*Nusa Erman, Ljupco Todorovski, University of Ljubljana, Slovenia*

14:00-15:30 **Session 2B:** Infrastructure

*Ralf Klischewski, German University in Kairo, Egypt*

Software Reuse in Local Public Bodies: Lessons Learned in the Tuscany Region

*Vincenzo Ambriola, Giovanni A. Cignoni, Università di Pisa, Italy*

Service Development for National Government Information infrastructures:  
The Case of Norway

*Gustav Aagesen, John Krogstie, Norwegian University of Science and  
Technology, Norway*

Digital Certificate Management for Document Workflows in e-Government  
Services

*Florin Pop, Ciprian Dobre, Decebal Popescu, Vlad Ciobanu, Valentin Cristea,  
University Politehnica of Bucharest, Romania*

14:00-15:30 **Session 2C:** Evaluation

*Session chair: Frank Bannister, Trinity College Dublin, Ireland*

Measuring and Benchmarking the Back-end of E-Government: A self-  
Assessment Approach

*Marijn Janssen, Delft University of Technology, Netherlands*

Assessing Emerging ICT-Enabled Governance Models in European Cities:  
Results from a Mapping Survey

*Gianluca Misuraca, Institute for Prospective Technological Studies, JRC -  
European Commission*

*Enrico Ferro, Istituto Superiore Mario Boella, Italy*

*Brunella Caroleo, Politecnico di Torino, Italy*

Automatic Generation of Roadmap for E-Government Implementation

*Mauricio Solar, Daniel Pantoja, Gonzalo Valdes, Gaston Concha, Universidad  
Tecnica Federico Santa Maria, Chile*

15:30-16:00 **Coffee Break**

16:00-18:00 **Session 3A:** Business Process Modelling

*Session chair: Marijn Janssen, TU Delft, The Netherlands*

From Bureaucratic and Quasi-Market Environments: On the Co-Evolution of  
Public Sector Business Process Management

*Bjoern Niehaves, Ralf Plattfaut, European Research Center for Information  
Systems, Germany*

Process and Data-oriented Approach for Bundling Corporate Reporting Duties  
to Public Authorities: A Case Study on the Example of Waste Management

*Armin Sharafi, Petra Wolf, Helmut Krcmar, Technical University Munich,  
Germany*

Designing Quality Business Processes for E-Government Digital Services

*Flavio Corradini, Damiano Falcioni, Andrea Polini, Alberto Polzonetti, Barbara  
Re, University of Camerino, Italy*



Toward a Formal Approach to Process Bundling in Public Administrations

*Marlen Jurisch, Petra Wolf, Helmut Krcmar, Technical University Munich, Germany*

16:00-17:30 **Session 3B:** Infrastructure

*Session Chair: Bojan Cestnik, Temida d.o.o., Slovenia*

Open Document Formats for a Sustainable Swedish E-Government Strategy: Policy and Practice in Swedish Municipalities

*Bjorn Lundell, Brian Lings, University of Skövde, Sweden*

Content Organization Practices on E-Government Sites

*Suha AlAwadhi, Abdus Sattar Chaudhry, Kuwait University, Kuwait*

16:00-18:00 **Session 3C:** Evaluation

*Session chair: Theresa Pardo, Center for Technology in Government, USA*

Advanced Cockpits for Municipalities: Focusing on the Relevance and Challenges of Importing Data

*Christoph Schaller, Daniel Mares, Urs Sauter, Alessia C. Neuron, Reinhard Riedl, Berne University of Applied Sciences, Switzerland*

Value Assessment Tool for ICT Projects at the European Commission

*Stefka Dzhumalieva, European Commission, Bulgaria*

*Sebastien Baudu, European Commission, France*

*Franck Noël, European Court of Auditors, France*

Assessing and Evaluating Value and Cost Effectiveness of E-Government Initiatives: Initial Measurement Framework and Overall Data Collection Evaluation

*Alessia Caterina Neuron, Andreas Spichiger, Reinhard Riedl, Bern University of Applied Sciences, Switzerland*

Evaluating Websites in the Judicial Branch: An Exploratory Study

*Rodrigo Sandoval-Almazan, State University of Mexico, Mexico*

*J. Ramon Gil-Garcia, Centro de Investigación y Docencia Económicas, Mexico*

18.15-19.30 2nd EGOV Core Journal Editor-in-chief **Roundtable**

*Moderator: Jochen Scholl, University of Washington, USA*

Journal Editor-in-chiefs:

*Frank Bannister, Electronic Journal of Electronic Government (ACL)*

*John Bertot, Government Information Quarterly (Elsevier)*

*John Taylor, Information Polity (IOS Publishing)*

*Vishant Weerakkody, International Journal of Electronic Government Research (IGI)*

*Zahir Irani, Transforming Government (Emerald)*

**Wednesday, 1<sup>st</sup> September 2010**

**11.00-13.00 Session 4A: Social Divide**

*Session Chair: Rahul De, Indian Institute of Management Bangalore, India*

Developing a Digital Inclusion Assessment Model via Actor-Network Theory

*Luiz Antonio Joia, Getulio Vargas Foundation, Brazil*

*Adonai Teles, Fluminense Federal University, Brazil*

Technological Diffusion in an Aging Society: A Scenario Analysis

*Enrico Ferro, Istituto Superiore Mario Boella, Italy*

*Brunella Caroleo, Marco Cantamessa, Maurizio Leo, Polytechnic of Turin, Italy*

What is the Issue with Internet Acceptance among Elderly Citizens? Theory

Development and Policy Recommendations for Inclusive E-Government

*Bjoern Niehaves, Ralf Plattfaut, European Research Center for Information*

*Systems, Germany*

Design of an Open Social E-Service for Assisted Living

*Gustaf Juell-Skielse, Petia Wohed, Stockholm University, Sweden*

**11.00-13.00 Session 4B: Transformation**

*Session Chair: Suha AlAwadhi, College of Social Sciences, Kuwait University,*

*Kuwait*

Drift or Shift? Propositions for Changing Roles of Administrations in E-Government

*Ralf Klischewski, German University in Cairo, Egypt*

Community-Based E-Government Libraries as E-Government Partners and Providers

*John Bertot, University of Maryland, United States*

Agriculture Market Information Services (AMIS) in Least Developed Countries (LDCs) : Nature, Scopes, and Challenges

*M. Sirajul Islam, Ake Grönlund, Örebro University, Sweden*

Change Management in Shaping Public Sector Advancements

*Gayah Gulam Haidar, Suhaizah Salleh, Multimedia Development Corporation (MDeC), Malaysia*

11.00-13.00 **Panel 1:** Evaluating the Impact of Socially Innovative Public Sector Service Initiatives on Social Cohesion

*Organised by: Vishanth Weerakkody, Ramzi El-haddadeh; Brunel University, UK; Yogesh Dwivedi, Swansea University, UK*

*On the panel: Zahir Irani, Wendy Currie, Frank Bannister, Björn Niehaves, Marijn Janssen, Michael D. Williams*

13.00-14.00 Lunch Break

14.00-15.30 **Session 5A:** Evaluation

*Session Chair: Lasse Berntzen, Vestfold University College, Norway*

Monitoring E-Government Development: Lessons Learned from a Statistical Modeling Approach

*Pieter Verdegem, Jeroen Stragier, Gino Verleye, Ghent University, Belgium*

Evaluating E-Government in Malaysia: The Use of ROI Vs ROR Matrix to Evaluate E-Filing Services

*Meng Seng Wong, The University of Nottingham, Malaysia,*

A New E-Transformation Metric System

*Gülgün Afacan, Ali Arifoglu, Middle East Technical University, Turkey*

14.00-15.30 **Session 5B:** Transformation

*Yannis Charalabidis, National University of Athens, Greece*

An Institutional Perspective on the Challenges of Information Systems Innovation in Public Organisations

*Gamel Wiredu, Ghana Institute of Management & Public Administration, Ghana*

Civil Servants' Internet Skills: Are They Ready for E-Government?

*Alexander van Deursen, Jan van Dijk, Twente University, Netherlands*

Channel Choice and Source Choice of Entrepreneurs in a Public Organizational Context

*Jurjen Jansen, Lidwien van de Wijngaert, Willem Pieterse, University of Twente, Netherlands*

14.00-15.30 **Panel 2:** Measuring E-Government: Experiences and Challenges for the Future

*Organised by Jamal Shahin, Institute for European Studies, Belgium; Tijs van den Broek, Noor Huijboom, TNO, Netherlands; Jeremy Millard, DTI, Denmark*

*On the panel: Jeremy Millard, Marijn Janssen, Frank Bannister, Jamal Shahin*

15.30-16.00 Coffee Break

- 16.00-17.00 **Keynote 2:** Networked Governments: Organisational Concept for Federalistic E-Government in Switzerland  
*Peter Fischer, Head of IT Strategy of the Swiss Confederation, Swiss Ministry of Finance*
- 17.30 Visit of Olympic Museum  
Social Dinner in Olympic Museum with Paper Awards Ceremony and Announcement of EGOV 2011 conference in Delft (NL)

## Thursday, 2<sup>nd</sup> September 2010

- 09.00-10.30 **Session 6A:** Adoption and Diffusion  
*Session Chair: Enrico Ferro, Istituto Superiore Mario Boella, Italy*
- Success of Government E-Service Delivery: Does Satisfaction Matter?  
*Parmita Saha, Lulea University of Technology, Sweden*  
*Atanu Nath, University of Surrey, United Kingdom*  
*Esmail Salehi-Sangeri, Royal Institute of Technology, Lulea University of Technology, Sweden*
- Rituals in E-Government Implementation: An Analysis of Failure  
*Rahul De', Sandeep Sarkar, Indian Institute of Management Bangalore, India*
- Emerging Barriers in E-Government Implementation  
*Spyros Angelopoulos, Warwick Business School, United Kingdom*  
*Fotis Kitsios, University of Macedonia, Greece*  
*Petros Kofakis, KP Research & Consultancy, Greece*  
*Thanos Papadopoulos, University of Southampton, United Kingdom*
- 09.00-10.30 **Panel 3:** What is the Future of E-Government Services (2020-2030)? What Should Governments Do From Now On To Get Ready?  
*Organised by: Marie-Andree Doran, Sehl Mellouli, Laval University, Canada*
- 10.30-11.00 **Coffee Break**
- 11.00-13.00 **Session 7A:** Adoption and Diffusion  
*Session Chair: Melanie Bicking, University of Koblenz-Landau, Germany*
- E-Governance: A Challenge for the Regional Sustainable Development in Romania  
*Mihaela Muresan, Dimitrie Cantemir Christian University, Romania*
- Electronic Government in the GCC Countries: A Review & Comparison  
*Mostafa Abdelbarr, Kuwait University, Kuwait*  
*Jamila Alotibi, Public Authority of Applied Education and Training, Kuwait*

E-Local Self-Government in Serbia  
*Leonid Stoimenov, Natasa Veljkovic, Faculty of Electronic Engineering, Serbia*

Comparative E-Governance between Russia and Switzerland: A Systematic Bilateral Evaluation of E-Government on National and Regional Level  
*Christoph Glauser, Martina Messerli, Institute for Applied Argumentation Research, Switzerland*

11.00-13.00 **Session 7B: Disaster Management**  
*Session Chair: Vassilios Peristeras, DERI, Ireland*

Designing and Evaluating Dashboards for Crisis Preparation: A Living Lab Experiment

*Nitesh Bharosa, Marijn Janssen, Sebastiaan Meijer, Fritjof Brave, Delft University of Technology, Netherlands*

Knowledge Sharing in E-Collaboration

*Neil Ireson, Gregoire Burel, University of Sheffield, United Kingdom*

Emergency Process Management System

*Alberto Polzonetti, Francesco De Angelis, Oliviero Riganelli, University of Camerino, Italy*

Design of a Mobile Service Platform for Public Events: Improving Visitor Satisfaction and Emergency Management

*Heiko Rossnagel, Fraunhofer IIE, Germany*

*Jan Zibuschka, Fraunhofer IAO, Germany*

*Jan Muntermann, Tobias Scherner, Goethe-University Frankfurt, Germany*

13.00-14.00 **Lunch Break**

14.00-15.30 **Session 8A: Adoption and Diffusion**  
*Session Chair: Euripides Loukis, University of the Aegean, Greece*

Digitized Government Best Practices in United Nations Member Web Sites from 2003 to 2008

*Donald J. Calista, James Melitski, Marist College, United States*

Making ICT Sustainable for Rural Poor: A Pilot Initiative

*Gopal Naik, Basavaraj K P, Siddharth Joshi, Indian Institute of Management, India*

Criteria for the Islamic Republic of Iran Government Websites and Portals

*Arezou Lakishiraz, Ehsan Ghadiri, Shiraz University, Islamic Republic of Iran*  
*Ali Naseri, Ministry of Information and Communication Technology, Islamic Republic of Iran*

**14.00-15.30 Session 8B: Transformation**

*Session Chair: Arild Jansen, University of Oslo, Norway*

Public Service Mediation

*Wout Hofman, Mark van Staalduinen, TNO ICT, Netherlands*

Structuring Inter-Organizational E-Government: The Enactment of Differentiated Technologies-in-Practice

*Lizbeth Herrera, Erasmus University MC, Netherlands*

*Jose Ramon Gil-Garcia, Centro de Investigacion y Docencia Economicas, Mexico*

A Study Circle Approach for Competence Development of E-Government Implementation

*Kerstin Grundén, University West, Sweden*

**15.30-16.00 Coffee Break**

**16.00-17.30 Session 9B: Transformation**

*Session Chair: Jose Ramon Gil-Garcia, Centro de Investigacion y Docencia Economicas, Mexico*

Internal Challenges in the Process Towards Realising T-Government: A Case Study of 13 Danish Municipalities

*Pernille Kræmmergaard, Nikolaj Klee, Aalborg University, Denmark*

Governance of Initiatives for E-Government Services Innovation

*Wanda Opprecht, Anastasiya Yurchyshyna, Abdelaziz Khadraoui, Michel Leonard, University of Geneva, Switzerland*

The Process of Process Innovation for City E-Government: Australian Case Study

*Singara Rao Karna, MCom Hons-Marketing & Intl Business, University of Auckland, Australia*

*The programme may be subject to changes!*

*Updates will be published on the conference website: [www.egov-conference.org/egov-2010/](http://www.egov-conference.org/egov-2010/)*



# Conference Programme

## IFIP ePart 2010

[www.demo-net.org/epart/](http://www.demo-net.org/epart/)



### Monday, 30<sup>th</sup> August 2010

18:15-19:30 IFIP WG 8.5 business meeting (open to anybody interested)

19:30 *Welcome cocktail sponsored by Canton of Vaud*

### Tuesday, 31<sup>st</sup> August 2010

14.00-15.30 **Workshop 1:** Comparative Evaluation of the Impact of E-Participation in Local Climate Change Policy Programs

*Herbert Kubicek et al.*

15.30-16.00 *Coffee Break*

16.00-17.30 **Workshop 2:** On the Use of Argument Visualisation Tools to Support Policy Formulation

*Efthimios Tambouris et al.*

### Wednesday, 1<sup>st</sup> September 2010

09.00-10.30 **Opening of ePart**

*Ann Macintosh, University of Leeds, United Kingdom*

*Efthimios Tambouris, University of Macedonia, Greece*

*Olivier Glassey, IDHEAP Lausanne, Switzerland*

**Keynote 1 ePart:** Argument Visualisation - The Key to Unlocking Online Deliberation?

*Ann Macintosh, University of Leeds, United Kingdom*

10.30-11.00 *Coffee Break*

11.00-13.00 **Session 1**

*Session chair: Ann Macintosh*

Towards a Systematic Exploitation of Web 2.0 and Simulation Modelling Tools in Public Policy Processes

*Yannis Charalabidis, George Gionis, Enrico Ferro and Euripidis Loukis*



Don't Vote, Evolve!

*Pietro Speroni di Fenizio and Derek Paterson*

The Use of Expressives in Online Political Talk: Impeding or Facilitating the Normative Goals of Deliberation?

*Todd Graham*

ICT's for Democracy in Latin America?

*Yanina Welp*

13.00-14.00 **Lunch Break**

14.00-15.30 **Session 2a**

*Session Chair: Herbert Kubicek*

A Regional Model for E-Participation in the EU: Evaluation and Lessons Learned from VoicE and VoiceS

*Sabrina Scherer and Maria Wimmer*

Empirical Evaluation and Service Guidelines of Public Meeting's Webcasts: The Italian Experience

*Mario Bochicchio and Antonella Longo*

Project and Programme Evaluation: Monitoring and Evaluation of EC-funded E-Participation Projects

*Melanie Bicking, Maria A. Wimmer, Anna Triantafillou, Sotiris Kousouris and Yannis Charalabidis*

14.00-15.30 **Session 2b**

*Session Chair: Loukis Euripides*

E-Participation Initiatives in Europe: Learning from Practitioners

*Eleni Panopoulou, Efthimios Tambouris and Konstantinos Tarabanis*

Tracking and Explaining E-Participation in India

*Rajeev Gowda and Hemangini Gupta*

Local E-Participation Experiences: An Explanatory Analysis for Catalonia

*Clelia Colombo*

15.30-16.00 **Coffee Break**

16.00-17.30 **Session 3a**

*Session Chair: Clelia Colombo*

Institutional Culture and Lessons from the Strategic Use of E-Participation Technologies

*Panagiotis Panagiotopoulos and Tony Elliman*

Impact of Web 2.0 on Political Participation

*Ana Maria Moreira, Gregory Gerhardt and Andreas Ladner*



16.00-17.30 **Session 3b**

*Session Chair: Georg Aichholzer*

The AUGMENT-Project: Co-constructive Mapping and Support of Accessibility and Participation

*Annelie Ekelin, Peter Anderberg and Kishore Reddy*

Integrating Argument Visualisation Tools in Social Platforms to Facilitate Online Political Debates: The WAVE Platform

*Deirdre Lee, Yojana Priya, David Price, Efthimios Tambouris, Vasilios Peristeras and Konstantinos Tarabanis*

17.30

Visit of Olympic Museum

Social Dinner in Olympic Museum

## Thursday, 2<sup>nd</sup> September 2010

09.00-10.30 **Keynote 2: E-Challenges to (Swiss) Democracy**

*Andreas Ladner, IDHEAP, Switzerland*

10.30-11.00 **Coffee Break**

11.00-13.00 **Session 4a**

*Session Chair: Efthimios Tambouris*

Genres of Participation in Social Networking Systems: A Study of the 2009 Norwegian Parliamentary Election

*Marius Johannessen*

Political Deliberation in the Blogosphere: The Case of the 2009 Portuguese Elections

*Rui Pedro Lourenço*

Shake Hands or Join Facebook? Swiss Cantonal Parties' use of ICT in their Communication with Members and Citizens During Elections

*Marianne Fraefel, Alessia C. Neuroni, Reinhard Riedl and Stefanie Knocks*

11.00-13.00 **Session 4b**

*Session Chair: Olivier Glassey*

Do Voting Advice Applications (VAAs) Increase Voter Turnout? The Case of Switzerland

*Andreas Ladner and Joëlle Pianzola*

An Integrated Application of Security Testing Methodologies to E-Voting Systems

*Marco Ramilli and Marco Prandini*



Internet Voting for the Swiss Abroad of Geneva: First Online  
Survey Results  
*Uwe Serdült*

Using GIS Tools to Support E-Participation: A Systematic Evaluation  
*Euripidis Loukis, Alexandros Xenakis, Rob Peters and Yannis Charalabidis*

13.00-14.00 **Lunch Break**

14.00-15.30 **Session 5a**

*Session Chair: Christine Leitner*

On Sustainable E-Participation  
*Francesco Molinari*

Widening the Disciplinary Scope of E-Participation: Reflections after a  
Research on Tourism and Cultural Heritage  
*Francesca Ricciardi and Patrizia Lombardi*

A Survey on Participation at Geneva's Constituent Assembly  
*Olivier Glassey*

14.00-15.30 **Session 5b**

*Session Chair: Vassilios Peristeras*

Semantic Web Standards and Ontologies for Legislative Drafting Support  
*Tommaso Agnoloni and Daniela Tiscornia*

Supporting Self-Organization in Politics by the Semantic Web Technologies  
*Václav Belák and Vojtěch Svátek*

Making Data Actionable: Building Blocks and Real-World Example of Semantic  
Data in Action  
*Michael Kaschesky and Reinhard Riedl*

15.30-16.00 **Coffee Break**

16.00-17.00 **Session 6a**

*Session Chair: Maria Wimmer*

Signing an E-Petition as a Transition from Lurking to Participation  
*Peter Cruickshank, Noella Edelmann and Colin Smith*

E-Democracy: A Solution for Digital Divided  
*Alberto Polzonetti, Barbara Re and Francesco De Angelis*

*The programme may be subject to changes!  
Updates will be published on the conference website: [www.demo-net.org/epart/](http://www.demo-net.org/epart/)*

# Practical information for Lausanne



IDHEAP is located north of the Lausanne University Campus (Mouline Quarter), and it benefits from its different facilities and services:

Canteen, where lunch will be served (next to the restaurant)



**Reaching IDHEAP by Metro from Railway Stations (see below)**



**From Lausanne Railway Station:**

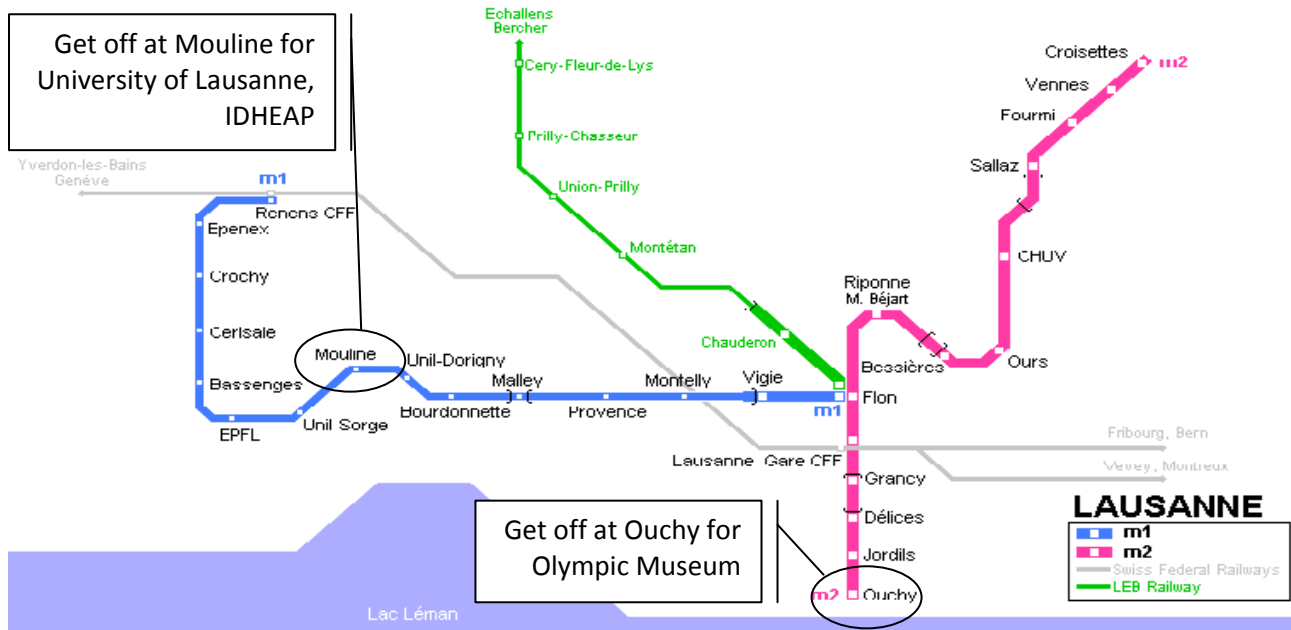
Take Metro M2 going to "Croisettes", change at the station "Lausanne-Flon"  
Then change to metro M1 going to "Renens CFF"  
Get off at "Mouline"

**From Renens Railway Station**

Take Metro M1 going to  
"Lausanne Flon"  
Get off at "Mouline"

**Online schedules:**

Buses and metros of the "Transports Lausannois" (TL):  
<http://www.t-l.ch/contenu/travel-smart.html>  
CFF Trains: <http://www.sbb.ch/>



**Reaching IDHEAP by Car from Motorway ...**

... take direction "Lausanne-Sud", leave at "UNIL-EPFL" and then follow "UNIL-Mouline".





## If you need any urgent help ...

For any urgency, you can call the following number: +41 (0) 21 557 40 00 (Secretariat of IDHEAP).

## Internet access

IDHEAP is equipped with EDUROAM, the University network for WLAN access. Participants who have EDUROAM in their own Universities can use their EDUROAM access data.

For other guests, the following access details can be used:

- Network: Unil
- Login: supporti
- Password: egov2010

## Social Events and Lunches

Welcome cocktail on Monday will take place at IDHEAP premises.

Lunches will be available at the Canteen of the University of Lausanne (see indication in the map of the University Campus). Several menus are available within the self-service zone and the cashiers will accept the vouchers for a value up to CHF15.-

Address for social event on Wednesday in Olympic Museum is Quai d'Ouchy 1, on line M2 Ouchy



Olympic Museum  
Quai d'Ouchy 1

Take Metro M2 to  
Ouchy, then walk to  
Olympic Museum

## Some recommendations for cosy restaurants



Fine Young PhDs	- Café de Grancy (Av. Rond-Point 1) - Bleu Léopard (Rue Enning 10)
Ministerial Budgets	- Le 5e (Rue Centrale 9) - Beau-Rivage Palace (Place Général-Guisan)
Cozy Academics	- Croix d'Ouchy (Av. Ouchy 43) - Lausanne-Moudon (Rue Tunnel 20)
These restaurants are located centrally in Lausanne. Detailed information (comments, cooking style, price range, maps) available under <a href="http://lausanne.resto-rang.ch">http://lausanne.resto-rang.ch</a>	
Special fondue Bacchus	"Restaurant du Léman": Grand Rue 19, CH-1095 Lutry (a bit outside Lausanne)

# Announcement on EGOV & ePart 2011



Delft University of Technology, The Netherlands

Date: 29 August - 1 September 2011

Like in the past, both conferences will be organized by IFIP Working Group 8.5. In 2011, IFIP WG 8.5 will run their working conferences for the second time independently from the DEXA conference cluster.

To stimulate new research, the seventh PhD Colloquium will be held as well which is dedicated to learning and understanding from each other. It will host topical threads of both conferences.

## **IFIP EGOV 2011**

The tenth conference on electronic government will be held in Delft, The Netherlands. This conference brings together the top of the scientific research community in e-government from all over the world. The conference provides a highly interactive and professional forum for exchanging research concepts, progress and results.



As in the past, IFIP EGOV will feature refereed paper presentations, invited keynote presentations, high-level discussion panels, workshops and a PhD Colloquium.

Information on EGOV 2011 will be published soon on [www.egov-conference.org/egov-2011](http://www.egov-conference.org/egov-2011).

Indicative timelines:

<b>Call for papers</b>	<b>November 2010</b>
<b>Submission deadline</b>	3 <sup>rd</sup> March 2011
<b>Notification</b>	15 <sup>th</sup> April 2011
<b>Camera-ready papers Springer</b>	31 <sup>st</sup> May 2011
<b>Camera-ready papers Trauner</b>	15 <sup>th</sup> June 2011

## **IFIP ePart 2011**

The third International Conference on eParticipation will again be co-located with EGOV. It is dedicated to topics on eParticipation and eDemocracy. This conference brings together the top of the scientific research community in eParticipation from all over the world. The conference provides a highly interactive and professional forum for exchanging research concepts, progress and results.

As in the past, IFIP ePart will feature refereed paper presentations, invited keynote presentations, high-level discussion panels, workshops and a PhD Colloquium.

Information on ePart 2011 will be published soon on [www.demo-net.org/epart/](http://www.demo-net.org/epart/).

Indicative timelines:

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**EGOV & ePart 2010 are hosted by**



Swiss Graduate School of Public Administration  
Lausanne, Switzerland

The university for the public service sector

**EGOV & ePart 2010 are supported by**

L a u s a n n e

